Pricelist

virtual provider

imaginet

Table of Contents

Page

ADSL DATA

ADSL PER GB PACKAGES

ADSL Per GB is a usage-based service where the customer determines their own limits. Each user will be set up with their own username, and assigned a particular data limit. When a user's limit is reached, the package will be disabled until the following month. Users can, if they so choose, set a second limit on their account, which would enable them to use more data than their particular account allows. This limit can even be adjusted after the primary limit has been reached, allowing users to effectively "top up" their accounts. All excess traffic will be billed the following month at a surcharge rate in increments of 1GB, at R14.04/GB.

Package	Price Per GB	Emails	Base Price
2GB	R 9.65	1	R 19.30
4GB	R 9.65	2	R 38.60
6GB	R 9.65	3	R 57.89
10GB	R 9.21	5	R 92.11
20GB	R 8.77	10	R 175.44
40GB	R 7.89	10	R 315.79

Surcharge: R14.04/GB

Features:

- ✓ No Contract
- ✓ No Set-up Fee
- ✓ Unshaped Bandwidth
- ✓ Runs on Any Line Speed
- ✓ Unlimited Concurrent Connections: Use at Home and Office, or from Multiple Branches.
- ✓ Adjustable Soft Cap: Won't cut you off. No need to buy top-ups.
- ✓ Hard Cap can be set easily.

ADSL REALM PACKAGES

ADSL Realm packages are our way of allowing you to create and brand your own ADSL data offerings. Instead paying for individual per GB services, we'll bill you only for the total data used by all your clients each month. You will still create individual user accounts, each with their own data limit, but the size and price of these accounts is up to you.

Realm prices offer great value for you, the VP, since your cost per GB will be the same for all your clients. Even more importantly, the more traffic your clients use, the lower your cost per GB!

An ADSL realm also serves as the part of your clients' ADSL usernames after the @ sign. Owning your own realm means that you'll be able to provide your clients with custom usernames such as john@yourISPname.co.za.

Realm Type	Setup Fee	Monthly fee
IS Unshaped	R 77.20	R 200.00
SAIX Unshaped	R 100.00	R 200.00

Usage	IS Realm	SAIX Realm
Up to 100GB	R 14.00	R 47.00
101GB to 500GB	R 12.75	R 45.50
501GB to 1TB	Available upon Request	R 44.00
1.1TB to 5TB	Available upon Request	R42.50
5.1TB to 10TB	Available upon Request	R 41.00

ADSL LINE UPGRADES

We are able to migrate clients' DSL line services to our control from Telkom, which reduces the monthly rental fee, and makes administration of those services easier for the client. Should the client wish to upgrade or downgrade their line, the request can be placed through Imaginet instead of through Telkom. If any faults occur on a line which Imaginet controls, we can liaise with Telkom to log and repair the fault on the client's behalf.

Once a DSL line has been migrated, the monthly **DSL rental** will be removed from the client's Telkom bill. The client remains liable for the rest of their monthly Telkom bill, including phone line rental, phone call charges, Telkom Internet data services, etc. Should the client's Telkom account become suspended, their DSL service will be suspended as well.

Package	Speed	Base Price
Up to 1024	1024Kbps (Max)	R 131.58
Up to 2048	2048Kbps (Max)	R 235.97
Up to 10Mbps	10 240Kbps (Max)	R 350.00

Features:
- ✓ Enjoy special discounts
- ✓ Have a line already? Migrate it to us for easy upgrades, downgrades, and fault management.
- ✓ Easy upgrades and downgrades
- ✓ Imaginet reports faults for you

ADSL ROUTERS

Package	Connection	Base Price
Dual Port Router	USB/Ethernet	R 525.44
4 Port Router	Ethernet	R 613.16
4 Port Router + Wireless	Ethernet/Wireless	R 788.60

ROUTER FEATURES

Dual Port

- ✓ High speed Internet access with ADSL2/2+; backward compatible to ADSL
- ✓ Integrated with USB and 10/100 Ethernet Interface
- ✓ Easy Network Management
- ✓ SOHO Firewall Security with DoS Prevention and Packet Filtering
- ✓ Universal Plug and Play (UPnP) Compliance

Features: (4 Port Router)

- ✓ High speed Internet access with ADSL2/2+; backward compatible with ADSL
- ✓ 802.11g Wireless AP with WPA-PSK/WPA2-PSK Support (BiPAC 7300G *RA*)
- ✓ Auto channel select
- ✓ SOHO Firewall Security with DoS Prevention and Packet Filtering
- ✓ Easy Sign-On (EZSO) and Web-based Configuration
- ✓ Quality of Service Control
- ✓ Universal Plug and Play (UPnP) Compliant

Features: (4 Port Router + Wireless)

- ✓ Based on Wireless-N Technology, and compliant with IEEE 802.11g, 802.11b standards
- ✓ High-speed wireless connection up to150Mbps
- ✓ Wireless-N AP with Wi-Fi Protected Setup (WPS), Wi-Fi Protected Access (WPA-PSK/WPA2-PSK) and Wired Equivalent Privacy (WEP) support
- ✓ Wireless On/Off time schedule control
- ✓ High speed Internet access with ADSL2/2+; also compatible with ADSL
- ✓ Integrated with 4-port Ethernet switch, one port can be configured to WAN port for connecting to ADSL/Cable/VDSL/Fiber modem device
- ✓ SOHO firewall security with DoS prevention and SPI

- ✓ Universal Plug and Play (UPnP) Compliant
- ✓ Supports Virtual Private Network (VPN) pass-through
- ✓ Quality of Service Control

UNCAPPED ADSL

Our uncapped ADSL services are provided on the Internet Solutions network. As such, they are subject to IS's acceptable use policy. This policy means that the more data a client uses, the more shaped that connection will become. To determine shaping, usage is tracked over a 10 day rolling window. The usage from the current day is added to the cumulative usage over the 9 previous days. Users are then compared to all other users on the same service (for example, all users on the 1024kbps uncapped service). The 20% of users with the lowest usage are given a rating of 5 stars out of 5. The next 20% are rated 4 stars, and so on. The lower a user's star rating, the more shaped their connection. Which ports are shaped at any given time is determined on an hourly basis, based on which ports are being most used during that hour.

Package	Line Speed	Pricing
Uncapped 384	384Kbps	R130.70
Uncapped 512	512Kbps	R 157.02
Uncapped 1024	1024Kbps	R 174.56
Uncapped 2048	2048Kbps	R 262.28
Uncapped 4096	4096Kbps	R 350.00
Uncapped 6144	6144Kbps	R 586.84
Uncapped 8192	8192Kbps	R 876.32
Uncapped 10240	10240Kbps	R 1,402.63

Package	Line Speed	Pricing
Uncapped 384 + Line	384Kbps	R 253.51
Uncapped 512 + Line	512Kbps	R 288.60
Uncapped 1024 + Line	1024Kbps	R 306.14
Uncapped 2048 + Line	2048Kbps	R 498.25
Uncapped 4096 + Line	4096Kbps	R 697.37
Uncapped 6144 + Line	6144Kbps	R 850.00
Uncapped 8192 + Line	8192Kbps	R 1,139.47
Uncapped 10240 + Line	10240Kbps	R 1,665.79

Features:

- ✓ No Contract
- ✓ Fixed Monthly Fee
- ✓ Unlimited Data
- ✓ No Set-up fee
- ✓ Unshaped when on 5 Stars
- ✓ 2 Concurrent Connections; PIR Sharing Applies
- ✓ IS Fibre Backbone

BUSINESS ADSL

Our Business ADSL packages are non-contract services, however, the following terms apply:

All Business ADSL packages must be used with the router we provide. Imaginet will configure and deliver the required device; clients are not given access to reconfigure the router themselves. Although the provided router does have wireless functionality, this feature is disabled on the provided device. For wireless access, clients should use an additional wireless access point. All Business ADSL packages are subject to a set-up fee of R1288.60

BUSINESS PACKAGES

Package	Line Speed	Mailboxes	Base Price
Business 5GB	Any	10	R 225.16
Business 10GB	Any	10	R 322.00
Business 15GB	Any	10	R 483.40
Business 20GB	Any	10	R 564.11
Business 25GB	Any	10	R 658.82
Business 30GB	Any	10	R 806.21
Business 35GB	Any	10	R 967.61
Business 40GB	Any	10	R 1,048,32
Business 45GB	Any	10	R 1,153.56
Business 50GB	Any	10	R 1,236.02
Business 60GB	Any	10	R 1,451.82
Business 70GB	Any	10	R 1,648.30
Business 75GB	Any	10	R 1,774.63
Business 80GB	Any	10	R 1,855.33
Business 90GB	Any	10	R 2,097.44
Business 100GB	Any	10	R 2,390.40

Features:

- ✓ No contract
- ✓ 5 static IPs
- ✓ Unshaped bandwidth

- ✓ Router pre-configure and couriered to your door
- ✓ Free co.za domain registration
- ✓ Free Micro hosting
- ✓ Full International Redundancy
- ✓ Top-ups available

BUSINESS UNCAPPED PACKAGES

Package	Line Speed	Mailboxes	Base Price
Business Uncapped 384	384Kbps	10	R 402.70
Business Uncapped 512	512Kbps	10	R 576.37
Business Uncapped 1024	1024Kbps	10	R 806.21
Business Uncapped 2048	2048Kbps	10	R 1,209.72
Business Uncapped 4096	4096Kbps	10	R 1,774.63
Business Uncapped 6144	6144Kbps	10	R 2,817.59
Business Uncapped 8192	8192Kbps	10	R 3,620.21
Business Uncapped 10240	10240Kbps	10	R 4,189.93

Features:

- ✓ No Contract
- ✓ Unlimited, Un-throttled and Unshaped Bandwidth
- ✓ Premium Fibre Bandwidth with Full International Redundancy via Seacom and SAT3
- ✓ 5 static IPs
- ✓ Router rental included
- ✓ Router pre-configure and couriered to your door
- ✓ Free co.za domain registration
- ✓ Free Micro hosting with includes 10 email addresses*

BUSINESS UNCAPPED + LINE BUNDLES

Package	Line Speed	Mailboxes	Base Price
Business Uncapped 384 + Line	384Kbps	10	R 515.68
Business Uncapped 512 + Line	512Kbps	10	R 766.02
Business Uncapped 1024 + Line	1024Kbps	10	R 927.26
Business Uncapped 2048 + Line	2048Kbps	10	R 1,425.67
Business Uncapped 4096 + Line	4096Kbps	10	R 2,045.47
Business Uncapped 6144 + Line	6144Kbps	10	R 3,056.00
Business Uncapped 8192 + Line	8192Kbps	10	R 3,893.35
Business Uncapped 10240+Line	10240Kbps	10	R 4,409.14

Features:

- ✓ No Contract
- ✓ Unlimited, Un-throttled and Unshaped Bandwidth
- ✓ Premium Fibre Bandwidth with Full International Redundancy via Seacom and SAT3
- ✓ 5 static IPs
- ✓ Router rental included
- ✓ Router pre-configure and couriered to your door
- ✓ Free co.za domain registration
- ✓ Free Micro hosting with includes 10 email addresses

DIAL UP

Dial-up services will run on most Telkom phone lines, even
pre-paid. These packages are not billed pro-rata, but can
be scheduled to start immediately, or on the 1st of any month.
Telkom call charges will be applied to the user's Telkom bill for time spent connected.

Package	Speed	Base Price
Dial Up 56K	56Kbps	R 42.10

Features:

- ✓ In order to use Dial-up internet, you must have a Telkom line and a computer with a dial-up modem.
- ✓ Unlimited Dial-up
- ✓ An Email Address
- ✓ No Contract
- ✓ Nationwide Access Number
- ✓ Powerful International Network

INTERNET ACCESS /ADD-ONS

Add-ons require an active Internet Access service (Dialup or ADSL) and may not be purchased separately

Package	Price	Setup
Add-on Email Address	R 10.00	R 0.00

MOBILE BROADBAND

Mobile broadband is often known as "3G." While data on a mobile connection is more costly than the ADSL equivalent, Mobile Broadband is available even in areas where there is no ADSL infrastructure. Our Mobile Broadband packages are set up on a specially-provisioned SIM card, which will be couriered to your door. Users must use this SIM card in order to access our services. Standard airtime and data bundles cannot be loaded onto these cards. If a user reaches the limit of their data package, they will not be cut off. Instead, they will be billed a surcharge for excess usage, in increments of 1MB.

MOBILE BROADBAND - DATA PACKAGES

MTN

Package	Traffic	Emails	Fax2Email	Setup	Price /month
MTN 0MB	0 MB	1	1	R 263.16	R 25.00
MTN 100MB	100 MB	1	1	R 263.16	R 70.18
MTN 250MB	250 MB	2	2	R 263.16	R 131.58
MTN 350MB	350 MB	2	2	R 263.16	R 175.44
MTN 500MB	500 MB	2	2	R 263.16	R 201.75
MTN 1024MB	1024 MB	2	2	R 263.16	R 350.00

Surcharge: R0.96

VODACOM

Package	Traffic	Emails	Fax2Email	Setup	Price /month
VODACOM 0MB	0 MB	1	1	R 263.16	R 25.00
VODACOM 100MB	100 MB	1	1	R 263.16	R 78.07
VODACOM 250MB	250 MB	2	2	R 263.16	R 140.35
VODACOM 350MB	350 MB	2	2	R 263.16	R 201.75
VODACOM 500MB	500 MB	2	2	R 263.16	R 236.84
VODACOM 1024MB	1024 MB	2	2	R 263.16	R 437.71

Surcharge: R0.96

Features:

- ✓ Micro SIMs available instead of regular SIMs, at no additional charge
- ✓ Speeds up to 21Mbps
- ✓ No Contract
- ✓ Unshaped Bandwidth
- ✓ MTN or Vodacom

MOBILE BROADBAND - MODEMS

Package	Connection	Speed	Purchase Price	Price /month
Huawei E367	USB	21.6Mbps(Max)	R 875.44	R 87.72
Option GTMax 7.2	PCMCIA	7.2Mbps(Max)	R 614.03	R 61.40

SITECREATOR

Our SiteCreator service is powered by Parallels Plesk's Web Presence. This user-friendly Content Management System allows users to create their own websites using a simple drag-and drop interface. The service is easy to use, and requires little to no technical skill.

	MINI	SMALL	MEDIUM	LARGE	HUGE
Monthly Rate	R 21.93	R 48.25	R68.42	R 127.19	R 188.60
Set-Up	R 42.98	R 42.98	R 42.98	R 42.98	R 42.98

	OVERVIEW				
Disk Space	150MB	300MB	500MB	1000MB	2000MB
Traffic	700MB	400MB	1000MB	2000MB	3000MB
Mailboxes	2	5	10	20	30

Surcharge: R0.15/MB

Features:

- ✓ Hundreds of free Templates!
- ✓ Super easy drag-and-drop functionality
- ✓ Unlimited pages – all customisable
- ✓ No Contract
- ✓ Email Control through My[Dot] Control Panel

WEB HOSTING - LINUX

Web hosting on a Linux-based server is the most affordable solution for most clients' web hosting needs. Although users may be more familiar with the "Windows" brand, Linux-based systems are most popular world-wide for their affordability and security. Clients should only consider ASP hosting is they require scripting support specifically not supported by our Linux environment.

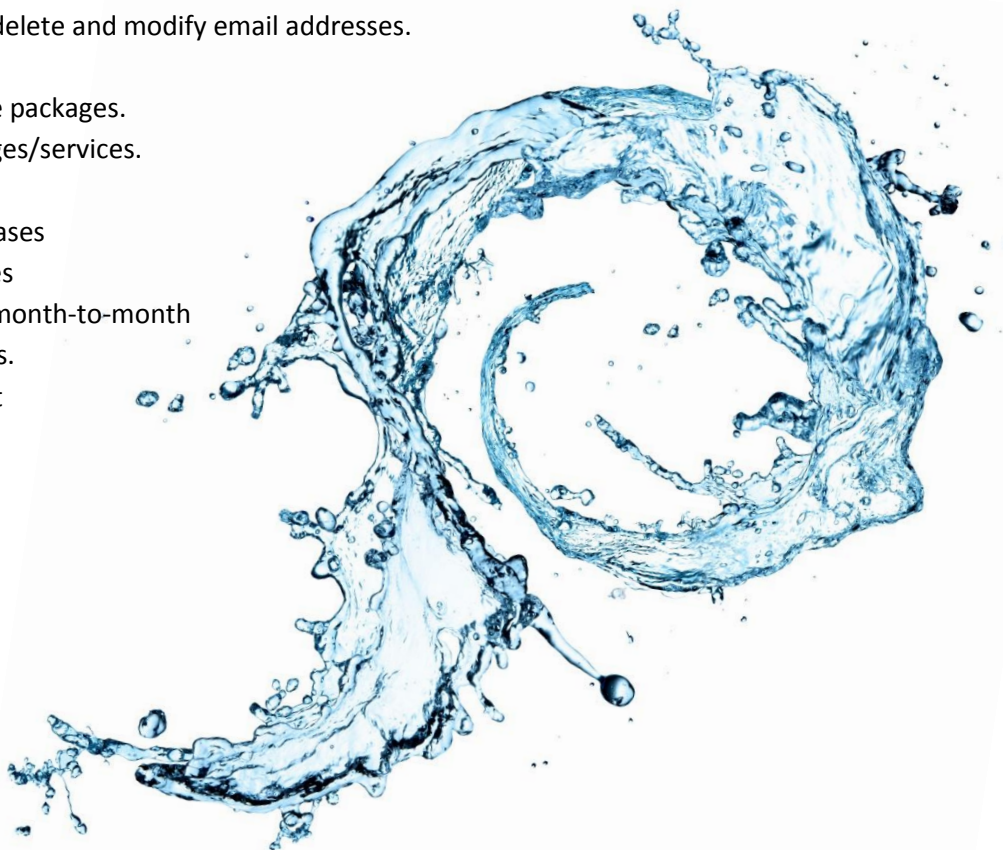|	NANO	MICRO	LITE	BUDGET	STANDARD	PREMIUM	CORPORATE
Monthly Rate	R 7.89	R 14.00	R 34.00	R 49.00	R 99.00	R 179.00	R 289.00
Set-Up	R 40.00	R 40.00	R 40.00	R 40.00	R 40.00	R 40.00	R 40.00
			Overview				
Disk Space	25MB	100MB	300MB	1000MB	2000MB	3000MB	4000MB
Traffic	200MB	400MB	750MB	1500MB	2500MB	3500MB	5000MB
Mailboxes	1	10	20	50	100	150	200

Surcharge: R0.15/MB

Features:

- ✓ My[Dot] Control Panel
- ✓ Built in file publisher.
- ✓ Webstats with daily updates of hits, visitors and files and usage.
- ✓ Ability to instantly add, delete and modify email addresses.
- ✓ Change passwords.
- ✓ Upgrade and downgrade packages.
- ✓ Add or terminate packages/services.
- ✓ Free Subdomains
- ✓ Unlimited MySQL Databases
- ✓ Unlimited Domain Aliases
- ✓ No Contract Required - month-to-month service, no complications.
- ✓ CMS Installation Support
  - o Joomla
  - o Drupal
  - o Wordpress
  - o Impress Pages
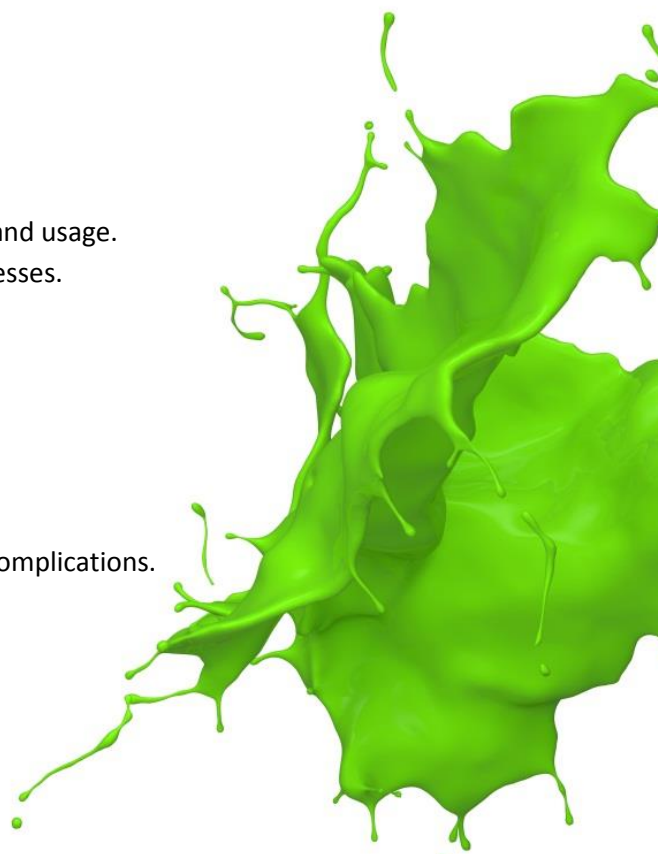
WEB HOSTING – ASP and .NET

Web hosting on a Windows-based server will support sites developed with ASP or .NET. Windows-based hosting is often more costly than the Linux-based alternative, but our packages have been priced very competitively. We recommend Linux hosting for sites built with HTML, PHP, etc. but if your client needs their site hosted on a Windows server specifically, our ASP hosting is an excellent choice.

	BRONZE	SILVER	GOLD	PLATINUM
Monthly Rate	R 57.02	R 71.93	R 131.58	R 192.98
Set-Up	R 40.00	R 40.00	R 40.00	R 40.00
		Overview		
Disk Space	500MB	800MB	1500MB	2500MB
Traffic	800MB	1024MB	2048MB	3072MB
Mailboxes	10	15	20	30

Surcharge: R0.15/MB

Features:

- Windows Server 2008
- Supports ASP.Net 4.0.3
- My[Dot] Control Panel
- Built in file publisher.
- Webstats with daily updates of hits, visitors and files and usage.
- Ability to instantly add, delete and modify email addresses.
- Change passwords.
- Upgrade and downgrade packages.
- Add or terminate packages/services.
- Free Subdomains
- Unlimited MySQL Databases
- Unlimited Domain Aliases
- No Contract Required - month-to-month service, no complications.

HOSTING ADD-ONS

All Web Hosting Add-ons require some form of hosting service and may not be purchased separately.

Package	Price	Setup
Add-on Email Address	R 10.00	R 0.00

DOMAINS

Package	Price	Renewal
.co.za	R 69.30	R 69.30
.com	R 130.00	R 130.00
.net	R 130.00	R 130.00
.org	R 130.00	R 130.00
.biz	R 130.00	R 130.00
.info	R 130.00	R 130.00
.mobi	R 218.42	R 218.42
.tv	R 411.40	R 411.40
.co	R 262.28	R 262.28

If no hosting is associated with a domain, that domain must be parked.

PARKING FEE: R 35.09 annually

Parking fee includes DNS pointing, custom DNS records, and 301 redirects.

Social Media Packages

Imaginet now offers two types of social media packages. These packages are highly customizable and can be configured to suit the client's needs and business objectives.

Both packages are intended to introduce and manage the potential of social media. It should also be emphasized that this is not an automated service but involves a close working relationship with the client in order to ascertain their social networking needs.

 Please consult the data on the website - www.imag-social.co.za - for more information on the service. There are also a number of relevant articles on imagi-nation.co.za. The Start-up Social Media Service is aimed at initiating social networking.

Package	Description	Once Off
Facebook	Profile with 30 followers	R 87.72
Twitter	Profile with 30 followers	R 131.58
LinkedIn	Profile and setup	R 175.44
Google+	Profile and setup	R 131.58
Pinterest	Profile with 30 followers	R 263.16

Prices Exclusive of VAT*

The Social Media Management Service is much more extensive and can run indefinitely.

The central components of this service are:

- ✓ daily content updates of each social network
- ✓ daily monitoring
- ✓ regular follower interaction
- ✓ trend watching
- ✓ search for and connect with prospective clients or followers
- ✓ compilation of monthly statistics and reports
- ✓ submission of all referrals and inquires.

Package	Description	Monthly
Facebook Manager	Maintenance	R 525.44
Twitter Manager	Maintenance	R 876.32
LinkedIn Manager	Maintenance	R 700.88
Google+ Manager	Maintenance	R 700.88
Pinterest Manager	Maintenance	R 876.32

All Virtual Providers will be given a 20% kick-back on services sold for social media.